



Business Continuity Policy
2019

Business Continuity Policy

It is the policy of Atalian Servest Limited and its subsidiaries (“Atalian Servest”) to apply a proactive approach for ensuring the continuity of the main activities, processes and undertakings of the business in the event of a loss of key business operations and functions, due to an incident or business disruption.

The implementation of this statement is achieved by the commitment of all Directors, Managers and Employees in the understanding of the impact to the business. This takes into consideration any legal or other requirements and any limitations or exclusions identified as part of the assessment process. It also reflects upon the size, culture, dependencies and the operating environment of the business. The policy shall be communicated within the Company and to the relevant interested parties, as approved by the senior management team, and forms part of the Company’s Business Management System (BMS).

It is the intention of this policy to be the driving force behind the company’s business continuity management system (BCMS) in that is holistic in its approach. It identifies through the external and internal factors that may affect the business and the needs and expectations of the relevant interested parties, all of the foreseeable and potential undesired effects, and considers any opportunities to the Company, and the impacts upon the business operations that they may cause to our customer service provision.

The BCMS provides a framework for building organisational resilience, through preventative action, with an effective response that safeguards the interests of its reputation, key stakeholders and value-creating activities.

The threats to the business shall be assessed, and realistic and achievable measures applied within established tolerable limits of disruption. The senior team shall ensure that suitable and sufficient resources shall be applied to the BCMS to enable its effectiveness.

This is achieved by embedding a robust and dynamic management system that meets the requirements of ISO 22301, with a view to continual improvement through:

- Testing and Monitoring the continuing effectiveness of the Business Continuity Management System,
- Periodically reviewing any perceived alterations to the management system that may arise from changes within the business scope and responsibilities, or compliance obligations.

These will be achieved through utilising, internal audit, corrective action, training, awareness and communication programmes, and the setting and review of specific objectives.



Daniel Dickson
Chief Executive Officer, UK and Ireland
Atalian Servest Ltd